

DON'T MAKE A PUZZLE OUT OF MOVING OVERSEAS

.....JUST USE A SAFE PAIR OF HANDS





You're moving overseas. There's no need for anyone to make a drama out of what should be an exciting time in your life. You may be

planning to retire to a new home in France, or perhaps taking your family with you on a new job posting - whatever the reason, moving to another country should not be something to worry about.

White & Company has been moving people around the world for over a century. Its containers go by sea to major destinations the world over. For those in a hurry, household effects can travel by air for a speedy family settling in. While the modern vehicle fleet delivers door to door anywhere in Europe.

Not everyone wants to take all their belongings on an overseas assignment, so up and down the country, White & Company has modern, containerised warehousing suitable for short or long term storage. Your goods are packed into containers at



## STRONG, DEPENDABLE, CAPABLE AND INDEPENDENT WITH SKILLED



residence and then taken into store without being handled again - that ensures their security and peace of mind.

As you might expect, computer systems monitor your shipment and the company works with a network of well established agents throughout the world, to make sure that your entire relocation works seamlessly from departure to destination. But during the whole move process you will only have to deal with a single co-ordinator to make sure that every aspect of your move goes like clockwork.





With White & Company, what you see is what you get. It owns everything it uses and does not rely on any commercial networks. In this way it retains tight control of every aspect of its service. In addition to having BS EN12522 for the entire group, White & Company holds the coveted FIDI-FAIM accreditation. This is the only quality programme in the world dedicated to international moving and independently audited by the global management company Ernst & Young. FAIM covers the entire international moving process, from the day you contact the office to all the financial, administrative and operational steps along the way.

## AND EXPERIENCED HANDS....PLANNING YOUR MOVE OVERSEAS



When you move overseas, settling in is a vital part of the process. That's why White & Company will discuss your needs in detail - for instance, to make sure toys arrive at the front of the shipment for quick access, that any goods requiring steam cleaning are done well in advance, and that no part of the consignment infringes local regulations at the destination.

Moving overseas should be an exciting time in your life and by taking care of the fundamentals, White & Company lets you and your family concentrate on getting ready for the new adventure.

Wherever you are going, White & Company will take care of the details, such as taking into account local climate, shipping routes and the stability of your effects, so that the correct packing materials and wrapping techniques are used to ensure your belongings arrive at their new home just as you left them.

Moving can be an unsettling time - wherever the new location. So White & Company staff seek to ease the anxieties of families by discussing the move in detail, describing how personal effects will be packed and moved, agreeing timetables, giving advice and sorting out special concerns such as the movement of pets or cars. One of the company's great strengths is that its service is total - it owns a large, modern vehicle fleet, employs a high calibre permanent staff and operates its own network of wholly owned branches. That's real strength for you.



## ONE COMPANY, ONE CONTACT HANDLES YOUR MOVE OVERSEAS



One of the largest and most versatile fleets in the moving industry covers the whole of Europe. Through seventeen fully operational branches, customers have a personal, experienced moving service almost on their doorstep.

High quality packing materials, skilled packers, modern and well-equipped vehicles all combine to provide a reliable, professional move to any part of Europe. In addition, regular vehicle services to major European cities means that part-loads can be collected or delivered economically.

In the UK, White & Company serves all the offshore islands. As well as having its own facilities on the main Channel Islands, it offers regular services to and from all coastal islands from the North or the South of the country.



Every aspect of an international move is handled by White & Company from documentation at origin to delivery to the new home at destination. To help people settle into their new homes more quickly, White & Company offers a split-freight service. This means that personal effects can be sent by air freight so that the new home can be more welcoming to a family, while the bulk of the shipment follows by sea container. And because the family can settle into its new home more quickly, local hotel bills are reduced. On arrival, the shipment will be handled by an experienced moving company (usually a member of the FIDI or OMNI global network), cleared through Customs and delivered. White & Company has long standing relationships with leading moving companies throughout the world.

## FROM START TO FINISH....





If you are relocating personnel, moving one employee or hundreds, one mile or ten thousand. Split shipments, multiple destinations, part or full loads...these are everyday events to White & Company. As well as road services covering the whole of

England, Scotland and Wales, the company has offices in the Channel Islands and offers offshore services throughout the UK.

Within Europe, regular road services enable all major cities to be scheduled for full or part loads. In addition, third party moves within the EU are carried out by White & Company crews and vehicles. Branch offices in Germany and the Balearic Islands offer local facilities for North and South bound traffic.

Further afield, the company has a global network of approved agents providing quality destination services.

## A COMPANY THAT'S BIG ENOUGH TO HANDLE



Having good connections is vital - the one thing no one wants is for your container of household effects to be sitting on the docks for a week, clocking up demurrage charges. You also want someone who can whisk your belongings through Customs and make sure everything is in order for final delivery. Many overseas agents have their own bonded areas which will speed things up for you.

Once your belongings have cleared Customs, you will be contacted to discuss when it is convenient to deliver them, Regular communications is important at this stage and White & Company will make sure you have the same friendly service at destination as you enjoyed at departure.

If something has to stay behind, modern, containerised storage is also available throughout the country. All the facilities are purpose-built as furniture warehouses using storage containers. Specially designed vehicles take the containers to the home where they are carefully packed and returned to the warehouse. On arrival, they are put straight into store in their designated location without further handling, so reducing the risk of damage. While in store, items such as carpets and rugs can be cleaned if required.



## EVERY DETAIL OF YOUR OVERSEAS MOVE



When the customer is ready to take delivery, the goods are taken straight from the depository still in their containers loaded onto the van and delivered. White & Company was one of the first companies in Europe to adopt this containerised storage system which eliminates handling, is pilfer-proof and ensures that household effects remain in good condition throughout their storage period.



Offering a removals service is based on a promise.

A promise that your household will be moved efficiently in a professional, friendly way that will take the drama out of what is often seen as a traumatic period.

When you meet a White & Company team you'll see why the company receives shoals of letters praising them. They know their business. Everyone is in uniform. They use materials designed to protect your home (such as carpet covers) and understand how to handle fragile or unusual items as well as sensitive equipment such as hi-fi. The aim is simple - to keep everyone relaxed and happy as they move into their new home or office.

A good move is based on a promise - and at White & Company we have been delivering that promise since 1871.

Offices in:

BEDFORD: 01234 404411

BOURNEMOUTH: 01202 576514

DUNFERMLINE: 01383 721697

FARNBOROUGH: 01252 549212

FORRES: 01309 672504

GUERNSEY: 01481 243677

JERSEY: 01534 484002

KNARESBOROUGH: 01423 798910

LANCASTER: 01524 64364

LEEDS: 0113 242 2008

LONDON: 020 8441 2880

PLYMOUTH: 01752 896577

PORTSMOUTH: 023 9266 3221

SOUTHAMPTON: 01489 788118

SOUTHSEA: 023 9265 0576

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